

Orkney Residents' Panel

Minutes of meeting held on Wednesday 1 December 2021 2pm Via Zoom

Present: Chris Soames (Tenant OHAL) Linda Lennie (Tenant OIC) Kath Fennell (Sharing owner, OHAL) Pat Law (OIC Tenant) Emma McConnachie (Senior Housing Officer OHAL) Suzy Boardman (Communication & Engagement Officer, OHAL)

Apologies: John Foster (Sharing Owner, OHAL)

Facilitator:

Minutes: Suzy Boardman

Item	Action
<p><u>Welcome</u></p> <p>– SB Welcomed everyone to the meeting and said how nice it was to see everyone in person again. SB introduced EM, senior housing officer at OHAL to the group.</p>	
<p><u>Housing & Customer Services Update</u></p> <p>EM spoke about the welfare calls being carried out and the support being offered to tenants.</p> <ul style="list-style-type: none">• Restarting the tenant winter contact calls – offering support and advice to anyone that might be struggling.• Rent review in the new year, using the tenants preferred contact method, which could include some more phone calls.• Housing & Customer Service Team have been successful in the latest round of Connecting Scotland to provide equipment to people who are digitally excluded. This round we will be distributing x number of devises.• Adverts will be going out before Christmas for the new build properties in Orphir using a local lettings initiative giving priority to existing tenants therefore creating 16 relets. Early in 2022 the properties at the Crafty will be advertised and it is yet to be decided if the local lettings initiative will apply to these.	
<p><u>White Ribbon Presentation</u></p> <p>Member KF gave a talk on the White Ribbon Campaign working with men to end violence against women. She explained how the campaign started and the work that is happening in Orkney and how we can all get involved.</p> <p>The group thanked KF for such an informative presentation and followed with some discussion.</p>	

<p><u>Communications & TP Update</u></p> <p>SB explained to the group that she would be taking an extended break in the new year until April but there would be various contact made with the group regarding the rent review and review of the business plan and the corporate outcomes.</p> <p>SB asked the group if they were ok with me sharing their contact details in order to keep in touch in her absence, which everyone agreed to.</p> <p>SB asked if members would like one final meeting before Christmas. Everyone agreed.</p>	<p>SB to arrange a meeting w/c 20.12</p>
<p><u>AOCB</u></p>	
<p>Session concluded: 15.20</p> <p>Date of next meeting: 21.12.21</p>	

DRAFT