

## Orkney Residents' Panel

### Minutes of meeting held on Wednesday 27 January 2021 Via Zoom

**Present:** Chris Soames (Tenant OHAL) John Foster (Sharing Owner, OHAL) Linda Lennie (Tenant OIC) Frances Wiles (Tenant OHAL) Pat Law (Tenant OIC) Suzy Boardman (Communication & Engagement Officer, OHAL)

**Apologies:** Kath Fennel

**Facilitator:**

**Minutes:** Suzy Boardman

Item	Action
<p><b><u>Welcome</u></b></p> <ul style="list-style-type: none"><li>– SB Welcomed everyone to the meeting and enquired how everyone was managing and getting on.</li></ul>	
<p><b><u>Tenant Participation Strategy</u></b></p> <p>SB asked members how their experience with online meeting platforms, such as Zoom have assisted with TP during the pandemic. All agreed that it was a useful tool for some but due to the connectivity issues faced by many in Orkney could become a method of exclusion. They did all agree that they felt they benefitted from the panel meetings getting to see peoples faces and having a place to ask questions and discuss local issues.</p> <p>Members said that it should form part of the tool kit for encouraging tenant participation in future although there remains a desire to meet in person when the opportunity should arise.</p>	
<p><b><u>Fuel Poverty &amp; Energy Efficiency Measures</u></b></p> <p>Members discussed the impact that staying at home more and the recent cold snap has had on cost of heating homes. With some mentioning comments from neighbour that were only able to heat one room.</p> <p>FW mentioned that she had been made aware that her meter had been faulty and SSE had rectified this but she did wonder if this would be the same with some of the other properties in her area.</p> <p>LL spoke about window upgrades and energy efficient measures and if they could be more joined up as her windows were replaced but the house isn't insulated. Could these works be joined up and done while the house is already in disarray?</p> <p>Members did feel that it would be useful to have someone from the council to come along to talk about their energy efficiency upgrades.</p>	

They also agreed it would be fine to have a representative from THAW to come along to speak about measure being taken to reduce fuel poverty and what residents can do for themselves.	
<b><u>AOCB</u></b>	
<b>Session concluded: 3.30pm</b> <b>Date of next meeting: TBC</b>	

DRAFT